



Khanyisa
PROJECTS

KHANYISA – INSTITUTIONAL & SOCIAL DEVELOPMENT SERVICES

Building Support for Successful Infrastructure Delivery

Large infrastructure projects succeed when technical excellence is matched by effective stakeholder engagement and community participation. At Khanyisa, we partner with contractors, consulting engineers, municipalities, and infrastructure developers to create the social conditions necessary for projects to be delivered safely, efficiently, and without unnecessary disruption.

Our expertise lies in stakeholder engagement, community participation, social facilitation, and the establishment of community engagement platforms that support the successful rollout of infrastructure projects. We help project teams navigate complex social environments, build trust with communities, and manage stakeholder relationships throughout the project lifecycle.



WHAT WE DO

Our services are designed to support project implementation from inception through to completion by:

- Conducting comprehensive stakeholder and institutional mapping.
- Identifying and engaging key community, government, business, and civil society stakeholders.
- Facilitating community consultations, workshops, and awareness programmes.
- Managing stakeholder relationships and resolving project-related disputes.
- Providing ongoing stakeholder intelligence, risk monitoring, and reporting.



OUR APPROACH

Our community participation processes begin with an in-depth stakeholder and institutional mapping exercise to identify all relevant actors at district, municipal, and community levels. This includes local government representatives, traditional and community leadership structures, community-based organisations, civil society groups, business formations, women's groups, youth organisations, and other key stakeholders.

Drawing on our extensive experience in infrastructure and community mobilisation projects, including lessons learned from large-scale sectors interventions, we adopt a structured and participatory approach that ensures community voices meaningfully inform project implementation and decision-making.

Our stakeholder mapping process includes:

- Mapping community leadership structures and understanding their mandates.
- Identifying existing communication pathways and areas of overlap.
- Assessing representation and inclusion of vulnerable and marginalised groups.
- Establishing and maintaining stakeholder databases and communication registers.
- Continuously reviewing stakeholder dynamics throughout project implementation.

The outputs of this process inform the development of inclusive, context-sensitive engagement strategies and communication plans that support project delivery while proactively managing social risks.



BENEFITS TO YOUR PROJECT

By partnering with Khanyisa Projects, your organisation benefits from:

- ✓ Reduced project disruptions, protests, and site invasions.
- ✓ Stronger stakeholder relationships and improved community buy-in.
- ✓ Protection of project timelines, budgets, and contractor reputation.
- ✓ Improved compliance with municipal and public-sector stakeholder engagement requirements.
- ✓ Demonstrated commitment to community participation and sustainable development.



WHY KHANYISA PROJECTS?

We are experienced in water, sanitation, infrastructure, and community-based projects, with a strong understanding of the social, political, and economic dynamics that influence project success. Our focus is on stakeholder alignment, project stability, risk mitigation, and sustainable outcomes that benefit both our clients and the communities they serve.

Whether supporting municipal infrastructure upgrades, water and sanitation programmes, or large-scale construction developments, Khanyisa is ready to help create the conditions necessary for successful project delivery.



CONTACT
LAWRENCE NGUBANE



T: +27 (0)31 201 3005

C: +27 (0)82 376 0257



lawrence@khanyisapr.co.za



246 ZK Matthews Road
Glenwood, Durban 4001
KwaZulu-Natal, South Africa